

Patent
Attorney's Docket No. 00-5019

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of) Mail Stop Non-Fee Amendment
Douglas J. COWELL, et al)
Application No.: 09/692,926) Group Art Unit: 2642
Filed: 10/20/2000)
For: METHOD AND SYSTEM FOR) Examiner: Agdeppa, Hector A.
CALL CENTER SCREENING)
)
)

AMENDMENT/REPLY TRANSMITTAL LETTER

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed is a reply for the above-identified patent application.

- A Petition for Extension of Time is also enclosed.
- A Terminal Disclaimer and a check for \$55.00 \$110.00 to cover the requisite Government fee are also enclosed.
- Applicant(s) request continued examination under 37 C.F.R. § 1.114 and enclose the \$385.00 \$770.00 fee due under 37 C.F.R. § 1.17(e).
- Applicant(s) previously submitted _____, on _____, for which continued examination is requested.
- A request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) is also enclosed.

Best Available Copy

Amendment/Reply Transmittal Letter
 Application Serial No. 09/692,926
 Attorney's Docket No. 00-5019
 Page 2

- No additional claim fee is required.
- An additional claim fee is required, and is calculated as shown below:

AMENDED CLAIMS					
	No. of Claims	Highest No. Of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total Claims		Minus /		x \$18.00 =	
Ind. Claims		Minus		x \$ 86.00 =	
If Amendment adds multiple dependent claims, add \$290.00					
Total Amendment Fee					
If Small entity status is claimed, subtract 50% of Total Amendment Fee					
TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT					

- A claim fee in the amount of \$ _____ is enclosed.
- Charge \$ _____ to Deposit Account no. 07-2347.

To the extent necessary, a petition for an extension of time under 37 C.F.R. § 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.

Amendment/Reply Transmittal Letter
Application Serial No. 09/692,926
Attorney's Docket No. 00-5019
Page 3

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES GROUP INC.

By: _____


Joel Walk
Reg. No. 25,648

Verizon Corporate Services Group Inc.
600 Hidden Ridge Drive
Mail Code: HQE03H14
Irving, Texas 75038
(972) 718-4800

CUSTOMER NO. 32127

Date: April 29, 2004

**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive
 Irving, Texas 75038
 MailCode HQE03H14
 Phone: 972/718-4800
 Fax: 972/718-3946
 E mail:
 christian.andersen@verizon.com

To: U.S. Patent and Trademark Office – From: Christian R. Andersen
 Examiner: H.A. Agdeppa Sr. Paralegal – Intellectual Property
 Group Art Unit: 2642

RECEIVED
CENTRAL FAX CENTER

Fax:	703-872-9306	Pages with Cover:	29
------	--------------	-------------------------	----

APR 29 2004

OFFICIAL

FORMAL SUBMISSION OF:

1) Transmittal Form; and 2) Reply to Office Action

Title: METHOD AND SYSTEM FOR CALL CENTER SCREENING
 Serial No. 09/692,926
 Filing Date: October 20, 2000
 First Named Inventor: Douglas J. COWELL
 Atty. No. 00-5019

Best Available Copy

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: April 29, 2004